

# Interest rates

## Effective date 12 September 2019

Transaction accounts	
Access	0.00% p.a.
Bill pay	0.00% p.a.
Insurance account	0.00% p.a.
Loan disbursement account	0.00% p.a.
Loan provider account	1.00% p.a.
<ul style="list-style-type: none"> <li>&gt; Interest rates quoted apply to whole account balance</li> <li>&gt; Interest calculated on the minimum monthly balance and paid annually</li> <li>&gt; Interest rates are indicative only and may be subject to change without notice</li> </ul>	
Student	
< \$500	1.00% p.a.
> \$500	2.00% p.a.
> \$1,000	2.50% p.a.
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Super	
< \$500	0.50% p.a.
> \$500	1.75% p.a.
> \$1,000	2.00% p.a.
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Savings accounts	
Junior saver	
< \$500	1.50% p.a.
> \$500	1.50% p.a.
> \$1,000	2.00% p.a.
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Home deposit account	
< \$1,000	0.50% p.a.
> \$1,000	1.75% p.a.
> \$10,000	2.00% p.a.

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Savings accounts continued	
<b>Serious saver</b>	
< \$500	0.50% p.a.
> \$500	1.75% p.a.
> \$1,000	2.00% p.a.
<ul style="list-style-type: none"> <li>&gt; Interest rates quoted apply to whole account balance</li> <li>&gt; Interest calculated on the minimum monthly balance and paid monthly</li> <li>&gt; Interest rates are indicative only and may be subject to change without notice</li> </ul>	
<b>Education account</b>	
< \$500	1.50% p.a.
> \$500	1.50% p.a.
> \$1,000	2.00% p.a.
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<b>Christmas club</b>	
	4.00% p.a.
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<b>Special savings</b>	
< \$500	0.50% p.a.
> \$500	1.75% p.a.
> \$1,000	2.00% p.a.
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<b>Term deposits</b>	
<b>Term</b>	
1 month	1.00% p.a.
3 months	2.50% p.a.
6 months	3.10% p.a.
9 months	3.15% p.a.
12 months	3.10% p.a.
18 months	3.15% p.a.
24 months	3.15% p.a.
36 months	3.20% p.a.
<p>&gt; Interest can be paid monthly, quarterly, 6-monthly, annually or on maturity</p> <p>&gt; Minimum shareholding is \$500</p> <p>&gt; Maximum total shareholding permitted per customer is \$1,500,000</p> <p>&gt; If an early withdrawal is approved by ACU a reduced rate of interest will apply as follows:</p> <p>a) If a term deposit is withdrawn, in full or in part, within the first 30 days, 0% interest will be applied to the withdrawn portion.</p> <p>b) Where the term deposit is withdrawn, in full or in part, before the maturity date but after the first 30 days, a reduced interest rate will be applied calculated using the advertised rate at the time the term deposit was opened, for the actual term the money was invested (as determined at our discretion), less 2%. The applicable interest rate will not reduce below 0%.</p>	

<b>Personal loans</b>	
Express loans within Shares	15.00% p.a.
Express loans above Shares	25.00% p.a.
Secured loans	15.00% p.a. – 20.00% p.a.
Unsecured loans	25.00% p.a.

<b>Overdraft</b>	
Arranged overdrafts	25.00% p.a.
Unarranged overdrafts	25.00% p.a.

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# Summary of accounts and fees

## Effective date 1 August 2019



Fees are usually charged at the time of transaction, however, may be posted to your account on a future date, if funds are not available when the fee is due.

Please ask our friendly team about tips on how to save on fees. ACU provides solutions for your financial needs. Selecting the right accounts and services will simplify your banking and save you money. Remember, as “Your” Credit Union, we’re here when you need us, so, now is a great time to review your plans and banking needs.

<b>Fee rebate</b>	
A tiered fee rebate scheme ACU’s customer fee rebate program rewards customers who use our products and services and have savings with ACU.	
\$10,000 - \$50,000 savings	\$1.25/week rebate
\$50,000 + savings	\$2.50/week rebate
Children aged under 18 years old	\$2.50/week rebate for one account only
Members over 65 years old	\$2.50/week rebate for one account only
The weekly rebate is calculated based on the total savings relationship, which is the combined minimum weekly balance of your savings and term investments with ACU (per customer number). Each week the rebate will be off-set against the transaction fees and account management fee (on your Access account) charged in that week. Any credit cannot be carried forward to the following week.	

<b>EFTPOS/Debit cards</b>		
<b>AccessDebit</b>		
Card new/replacement	Per card	\$15
PIN Replacement	Per reset	\$5
Administration fee	6 monthly	\$5
Credit Union ATM (includes enquiry, withdrawal and decline)	Per transaction	\$0.50
Other bank ATM (includes enquiry, withdrawal and decline)	Per transaction	\$2.50
EFTPOS (transaction or decline)	Per transaction	\$0.50
Disputed transaction fee	Per transaction	\$50
<b>AccessCard</b>		
Card issue [first card only]	Per card	FREE
Card replacement/renewal	Per card	\$15
Credit Union ATM (includes enquiry, withdrawal and decline)	Per transaction	\$0.50
Other bank ATM (includes enquiry, withdrawal and decline)	Per transaction	\$2.50
EFTPOS (transaction and decline)	Per transaction	\$0.50
Disputed transaction fee	Per transaction	\$50
<b>International card transactions</b>		
ATM withdrawal	Per transaction	\$7
ATM enquiry/decline	Per transaction	\$0.80
EFTPOS transaction	Per transaction	\$0.80
AccessCard multi-currency conversion fee (applied at the prevailing buy rate by Mastercard)	Per transaction	2.5%
AccessDebit Foreign currency fee (of the \$NZD value of transaction)	Per transaction	2.25%

<b>Service fees</b>	
<b>Counter/Administrative fees (per transaction)</b>	
Cheque withdrawal over counter	\$5
Transfer between accounts over the counter	\$3
Stopped cheques	\$25
Automatic payment or direct debit setup/alteration	\$5
Automatic payment or direct debit transaction	\$0.50
Internal split payment loading and alterations	FREE
Traces and voucher searches	\$13
Disputed transaction search fee [CO OP Money NZ]	\$50
AccessTXT transactions and enquiries [excludes charges from your phone provider]	\$1
Credicare/Tangihanga claim - maximum of	\$2
Faxing at member's request	\$5
Mobile APP transfers (including one-off transfers to customer's own accounts)	\$0.50
Statement search	\$50
Monthly Statements - via email	FREE
Statement 6 monthly - system generated	\$5
Additional Statement request - staff assisted	\$5
Inter Credit Union transfer fee	\$10
Inter Credit Union transfer fee (between Credit Union Baywide accounts)	\$3
<b>Account Fees</b>	
Base fee [Weekly Membership Fee]	\$1.25
Early Christmas Club withdrawal [Feb - Oct]	\$10
Loan Provider Withdrawal [prior to 14-day notice]	\$10
<b>Remittance Service - EZISEND - Money Transfer to Samoa</b>	
Standard EziSend transaction fee [Non-recoverable upon cancellation]	\$12
Special introductory EziSend transaction fee [between 30 Jan 2019 and 30 Jan 2020]	\$8
EziSend transaction search fee	\$13
<b>Insufficient funds fees</b>	
<b>Dishonoured payments</b>	
Dishonoured automatic payment	\$15
Dishonoured direct debit	\$15
Honoured automatic payment	\$10
Honoured direct debit	\$10

<b>Lending fees</b>	
<b>Loan application fee</b>	
• Within shares	\$50
• Express loans (up to \$500)	\$50
• Secured car loan/other secured loan	\$200
• Unsecured – fast cash (up to \$250)	\$50
• Unsecured – 3 monthly (up to \$500)	\$50
• Unsecured – 6 monthly (up to \$1,000)	\$100
<b>Other fees</b>	
Credit check fee	\$7.07
PPSR individual person search fee	\$3.04
Auto check plus search fee	\$15.12
Motor check vehicle search Fee	\$4.20
Redbook valuation search Fee	\$3
Driver license check fee	\$6.44
PPSR registration fee [vehicle/bike/boat/caravan]	\$17.19
Early repayment administration fee	\$60
<b>Overdraft fees</b>	
Overdraft establishment fee	\$12.50
Overdraft monthly management fee [standard fixed or reducing limit]	\$12.50
Unarranged overdraft management fee - monthly	\$20
<b>Debt collection</b>	
Instruction fee	As per invoice
Debtor trace – successful/unsuccessful	As per invoice
Debt recovery field visit	As per invoice
Repossession/per attempt	As per invoice
1 <sup>st</sup> reminder letter	\$10
2 <sup>nd</sup> reminder letter	\$20
Repossession letters	\$50
Loading Veda default	\$0

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