# **YOUWEALTH**

# More about YouWealth

Other Material Information

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## Find out more about YouWealth

This document tells you more about the YouWealth Scheme (YouWealth or Scheme) and its five funds (Funds). The document goes into greater detail on:

1. Who can join YouWealth? 4 Read more about who's eligible to join YouWealth and what you need to consider. 2. About investments, withdrawals and more 5 Understand more about how you can contribute to or withdraw from your investment. We also talk about payment suspensions and wind-up. 3. More about fees and charges 6 Understand more about fees, expenses and transaction costs. 4. More about investment risk 7 Find out about the other risks of investing and how we manage those risks. 5. How your investment is valued 8 Discover how 'units' work and what this means for your investment. 6. Related parties and managing conflicts of interest 8 Explains how we manage any potential people and related company conflicts. 7. The Governing Document 10 Understand how the Governing Document guides what we do.

It should be read with the current Product Disclosure Statement and Statement of Investment Policy and Objectives (SIPO) for the Scheme, along with any other documents held on the Disclose register at **companiesoffice.govt.nz/disclose** 

#### In this document:

- 'you' and 'your' means you and any other persons who are or become investors in YouWealth
- 'we', 'us', 'our' and BNZISL refer to BNZ Investment Services Limited, the manager of YouWealth.

This information is provided as a guide only and is current as at the date of this document. It is not intended as a replacement for legal, tax or financial advice. This information is subject to changes to the law and Government policy, and changes to YouWealth, from time to time.

Investments made in YouWealth are not bank deposits or other liabilities of Bank of New Zealand (BNZ) or any other member of the National Australia Bank Limited group. They are subject to investment risk, possible delays in repayment, possible loss of income and possible loss of principal invested. No person (including the New Zealand Government) guarantees (either fully or in part) the performance or returns of YouWealth Funds or the repayment of capital. National Australia Bank Limited, the ultimate owner of BNZ, is not a registered bank in New Zealand but a licensed bank in Australia and is subject to the supervision of the Australian Prudential Regulation Authority.

## 1. Who can join YouWealth?

To invest in YouWealth, you must be over 18 years of age and have a New Zealand IRD number. YouWealth allows you to invest for a better financial future, while still having access to your money when you need it.

You can invest as any of the following investor types:

- Individual a natural person
- Joint two or more natural persons
- Partnership where two or more individuals (or entities) join together to run a business
- Company an incorporated legal entity, separate from the shareholders that own the company
- Trust created when a person (the settlor) gives property to another person (the trustee) to hold for the benefit of a third person (the beneficiary).

#### What else should I consider?

When you invest in YouWealth, you are investing in a range of markets across the globe. Income assets are generally lower risk investments, like fixed interest and cash. They are less likely to go up and down in value but may give you lower returns. Growth assets, on the other hand, are things like equities and property, which are typically considered higher risk investments. These tend to go up and down in value more often but are generally more likely to give you better returns over the long term.

When deciding which Fund to invest in, think about:

- your investment goals
- investment timeframe

- · how much to contribute and how often
- · when you are likely to withdraw
- how you feel about investment risk.

#### > Visit bnz.co.nz/youwealth to:

#### 1. Learn about investing

If you're new to investing or need a quick refresh, then our introduction to investing video can help you get up to speed with the basics of how investing works.

2. Understand which YouWealth Fund may suit you Answer a few simple questions to identify which YouWealth Fund could suit you based on the amount of risk you're willing to take and the length of time you're planning to invest for.

#### 3. Try out our calculator

Our balance calculator can help you decide how much to invest by calculating how your balance might grow over your chosen investment time frame.

#### Get in touch:

To find out if YouWealth is right for you, you can visit any BNZ branch or call us on **0800 275 269** to arrange to speak to one of our Wealth Advisers or Private Bankers.



## 2. About investments, withdrawals and more

# What else should I consider when making an investment or withdrawal?

YouWealth has been designed for your convenience. You can invest or make withdrawals online at any time. To get started, you can download and use our BNZ app or log on to BNZ Internet Banking.

On occasions, it may be tempting to invest or withdraw due to market events. Focus on your investment timeframe and goals and avoid being distracted by short-term changes in your investment balance.

To find out more please call us on **0800 275 269** to arrange to speak to one of BNZ's Wealth Advisers or Private Bankers.

### Making investments

Making additional or regular investments to YouWealth is easy. You can set up a regular investment into your account, on a weekly, fortnightly, monthly, quarterly, or yearly basis. There's a minimum regular investment amount of \$100 per payment. You can change your regular investment at any time.

You can also make additional investments of \$500 or more, whenever you want to.

To make an investment:

- use Internet Banking
- · use our app
- · call us on 0800 275 269
- visit us at any BNZ branch.

Your YouWealth account number can be found in BNZ Internet Banking.

#### More about withdrawals

To make a withdrawal, we will redeem units in the relevant Fund or Funds that you hold. When you make a withdrawal, the amount you receive will be calculated using the unit price of the Fund you are withdrawing from, less any fees, taxes, expenses and other deductions. This unit price may go up or down between the date you submit your withdrawal request, the date on which it is approved or received, and the date on which the relevant units are actually redeemed.

Payment will generally be made within 10 business days of receiving a valid request.

There is a minimum account balance of \$1,000. If your withdrawal request would mean your account balance would fall below this amount, your request would not be accepted and you would need to either withdraw all of your account balance or decrease your withdrawal amount.

#### We may suspend payment

We may at any time suspend payment of any withdrawal or switch from a Fund if we think it would not be desirable, or would be prejudicial to the interests of YouWealth investors in that Fund generally.

If we suspend a withdrawal or switch request, the redemption unit price will be worked out on the first business day following the end of the period covered by the suspension notice.

## We may close your account

We may choose to close your YouWealth account if it has less than \$1,000 in it. We will contact you before we do this.

## Winding up

There are circumstances in which a particular Fund(s) or the Scheme may be wound up (closing the Fund and selling all its assets). These circumstances (and the process we must follow) are set out in the Governing Document.

# 3. More about fees and charges

There are other fees and expenses that may be incurred.

## Fees and expenses of underlying funds

Where we invest in underlying funds (managed by us or by our underlying investment managers) we will pay the fees and expenses from the annual Fund charges we receive. Currently, there are no additional fees payable by you. We will let you know if this changes.

## Buy/Sell spread

Investing into or withdrawing from the YouWealth Funds can cause the Fund to buy or sell investments. These investment transactions incur transaction costs. To make sure your transactions don't pass costs onto other investors, a spread is applied to the price relevant to your application or redemption. This spread is not paid to BNZISL and is retained by the Fund to pay these costs.

The buy/sell spread may increase or decrease without notice to you.

The current estimated spreads for each Fund will range between:

| Fund                 | Estimated buy spread range | Estimated sell spread range |
|----------------------|----------------------------|-----------------------------|
| Growth Fund          | 0-0.13%                    | 0-0.13%                     |
| Balanced Growth Fund | 0-0.13%                    | 0-0.13%                     |
| Balanced Fund        | 0-0.13%                    | 0-0.13%                     |
| Moderate Fund        | 0-0.12%                    | 0-0.12%                     |
| Income Fund          | 0-0.11%                    | 0-0.11%                     |

The estimated spreads stated do not take into account minor variances that may occur due to decimal rounding.

#### Fee rebates

We, at our sole discretion, may choose to offer fee rebates (also referred to as bonus payments) to one or more investors in the Funds from time to time. The level of any fee rebates will be determined by us alone.

BNZISL determines Tthe form of the fee rebate is determined by BNZISL andwhich may be:

- a cash payment to a bank account nominated by an investor,
- a cash payment to a bank account nominated by a custodial service,
- or a payment resulting in the issue of additional units to an investor or custodial service,
- or any other form as determined by BNZISL.

We may change the amount, frequency or form of any fee rebate at any time, including starting or stopping fee rebates for any investor at any time.

# 4. More about investment risk

All investments involve risk. Risk is the likelihood of not getting all your money back or getting a different return than you expect. In addition to the risks set out in Section 4 of the Product Disclosure Statement, there are other risks that may affect YouWealth and the Funds. The table below is a summary of some of these other risks and how we seek to reduce or manage them.

| Risk  | Description and how we manage risk  |  |
|---|---|--|
| Interest rate<br>risk   | Interest rate changes can have a negative impact on a Fund's investment returns. This is particularly relevant for Funds with large amounts of cash and fixed interest investments. The Funds invest in a wide range of fixed interest investments across different markets, and maturing at different times, to seek to reduce or manage this risk.  |  |
| Credit risk   | If the issuer of a bond or a registered bank doesn't pay what they owe to us, then a Fund's investment returns could be negatively impacted. For example, a government or corporate debt issuer might fail to make interest or principal payments, or a registered bank might not pay interest or honour a withdrawal request. The Funds invest in a wide range of fixed interest investments, which primarily have an investment-grade credit rating, to manage or reduce this risk.   |  |
| Concentration risk  | This is the risk that the value of a Fund changes because it has a high exposure to an underlying investment fund or specialist investment manager, specific company, sector, country, region, or financial market. We seek to manage and reduce this risk by ensuring that each Fund's investments are varied across companies, markets and managers.  |  |
| Legislative<br>risk   | New laws or changes to existing laws could have a significant impact on an investment in the Scheme (including its returns), or on how we manage the Scheme. For example, the Government may change the rules about the amount of Portfolio Investment Entity (PIE) tax payable (see also 'tax risk', below). We manage this risk by regularly communicating with our regulators and by monitoring legislative change, so we can keep you up to date.   |  |
| Operational risk<br>(including<br>third party<br>supplier risk) | The value of your investment in our Funds could drop, or you may not be able to withdraw your investment, if we, or anyone used by us to provide services, fail to do what we, or they agree to do. Examples could include system failures, fraud, default or business disruption. We have policies and procedures in place to reduce or manage this risk.  |  |
| Tax risk  | If any Fund lost its PIE status, it would be taxed at the corporate tax rate of 28% instead of the prescribed investor rates of individual members. This could affect the returns to members. We have policies and procedures in place to manage our compliance with the PIE tax rules.   |  |
| Product risk  | When we make changes to YouWealth, they may negatively affect the value of your investment or change the risk profile of your Fund choices. For example, we may change the spread of investments, the managers we use or the fees we charge. We only make changes to the Scheme after consulting with, or providing notice to, the Supervisor.  |  |
| Suspension of payments  | If we decide that paying withdrawals, or allowing switches for any Fund is not desirable, or would be prejudicial to the interests of investors in that Fund generally, then we may delay doing so. We would only do this in accordance with the law and the YouWealth Governing Document. We can only suspend withdrawals or switches for up to 60 business days unless the Supervisor approves a longer period. We actively monitor our Funds to maintain a high enough level of liquidity (holding enough assets that can easily be turned into cash) to meet forecast withdrawals and reduce the chance of needing to suspend payments. |  |
| Wind up   | We may decide to wind up (stop providing) the Scheme or one or more of the Funds. If we decided to stop providing the Scheme or Fund, we would let you know. On wind up, you may:  • receive less than you have invested, depending on the performance of your investment  • incur reasonable costs and fees as a result of the wind up.  No investments or withdrawals would be able to be made while the Scheme or Fund is in wind up.  |  |

# 5. How your investment is valued

#### Value of the Fund

The market value of each investment and the net asset values of the Scheme's Funds are calculated as set out in the Scheme's policies and Governing Document. The net asset value is the value of a Fund's assets less its liabilities.

The assets held by the Funds are generally valued each business day based on the last market prices (or unit prices) available for that day. Our Unit Pricing and Valuation Policy allows us to use alternative asset valuation methods, including asset valuation estimates, where the valuation of an investment asset is not readily available or not considered appropriate. This is very infrequent, and we will discuss any alternative valuation method with the Supervisor prior to using it.

### Understanding unit pricing

Calculating a unit price allows us to value your investment in a Fund. Each Fund's unit price is calculated by dividing the net asset value of that Fund by the number of units issued to members. Unit prices are generally calculated each business day.

In rare circumstances, specific transactions (for example, large transactions) may require us to adjust the unit price for that day. This allows us to pass on the costs incurred to those transacting.

# 6. Related parties and managing conflicts of interest

BNZ Investment Services Limited (BNZISL) is the Manager of the Scheme. It is a wholly owned subsidiary of the Bank of New Zealand (BNZ) which is ultimately owned by the National Australia Bank Limited (NAB).

Several related parties from BNZ and NAB group of companies provide their services to us and to the Scheme. These companies may also receive fees from us or the Scheme for these services.

BNZISL (and BNZ) have policies and procedures to identify and manage any conflicts of interest. The Conflict of Interest and Gifts Policy provides a framework for identifying, declaring, managing and monitoring conflicts of interest. These policies and procedures require Directors of BNZ companies and BNZ staff to:

- disclose conflicts of interest (including gifts)
- refrain from making investment decisions regarding financial products for which they, personally, have a conflict of interest.

We also must notify the Supervisor before we enter into any related party transactions and must carry out related party transactions in accordance with the terms of the Financial Markets Conduct Act 2013.

## Managing people conflicts

BNZISL has directors, some of whom are senior executives of BNZ and may also be directors of other entities within the NAB group. Directors of BNZISL and employees of BNZ may be investors in YouWealth from time to time.

Decisions made by directors or employees may be influenced by their investment in the Scheme, their other directorships, or both. This affects all Funds.

We manage this conflict by having strong policies and procedures (as set out in the section above) to identify and manage actual and perceived conflicts of interest.



## Managing related company conflicts:

| Description of conflict of interest  | Affected Funds | Why this may influence investment decisions and how we manage the conflict   |
|--|----------------|--|
| Banking services: BNZ provides banking services to the Scheme, including transactional and foreign exchange services.  | All Funds.     | We may be influenced by our association with BNZ to use their banking services over other financial services.  Banking services are provided on a commercial arm's length basis.   |
| BNZISL is part of the Bank of New Zealand which is owned by the National Australia Bank Limited group.  Some assets of the Scheme are invested in underlying funds managed or issued by companies that are also part of the Bank of New Zealand or National Australia Bank group.  | All Funds.     | We may be influenced by our association with other companies within Bank of New Zealand or the National Australia Bank group to prefer funds operated by related parties over those operated by independent third parties.  We manage this conflict by ensuring that any arrangement between us is on a commercial arm's length basis.  Investments selected by us are chosen after a robust investment selection process. We select investments that we consider appropriately reflect the risk profile and investment strategy and objective of the relevant Fund and are consistent with our investment philosophy.  The Chair of the BNZ Investment Review Committee, which considers investment recommendations, is independent of the day-to-day operations of BNZ.                              |
| JANA Investment Advisers Pty Limited (JANA) provides asset consulting services to BNZISL regarding all asset classes in the Scheme.  JANA provides research and recommendations to BNZISL on the investment of Scheme assets, including underlying manager selection, portfolio construction and currency hedging.  In 2017 the National Australia Bank group sold part of its interest in JANA but retains a minority interest. | All Funds.     | We may be influenced by our association with other companies within the National Australia Bank group, or in which the National Australia Bank group has a financial interest, to engage them to provide services instead of independent third parties.  We manage this conflict by ensuring that any arrangement between us is on a commercial arm's length basis.  Investments selected by us are chosen after a robust investment selection process. We select investments that we consider appropriately reflect the risk profile and investment strategy and objective of the relevant Fund and are consistent with our investment philosophy.  The Chair of the BNZ Investment Review Committee, which considers investment recommendations, is independent of the day-to-day operations of BNZ. |

# 7. The Governing Document

Put simply, the Governing Document contains the rules governing the management and administration of YouWealth. Both we (as Manager) and the Supervisor must meet (and continue to meet) our obligations under the Governing Document.

The Governing Document details things like:

- how the Funds have been established, including the rules around issue, withdrawal or switching of units
- how both we and the Supervisor are appointed (and removed or replaced), our powers, duties and functions, and how we are paid for our services
- rules governing the administrative aspects of the Scheme including meetings of investors and how the Funds are distributed if they are wound up.

#### A copy of the Governing Document is available at companiesoffice.govt.nz/disclose





As part of our commitment to you, this document meets the WriteMark Plain Language Standard. The WriteMark is New Zealand's plain language quality mark.